

Report to the Annual General Meeting of the Members of The Vitanova Foundation, June 26, 2018

The past fiscal year—from the beginning of April of last year to the end of March of this year—has been a busy one at Vitanova.

In September, the board of directors approved a new strategic plan, to guide the Foundation from 2017 to 2022. It touches on key considerations, those being organizational development in anticipation of our accreditors expectations, executive renewal, financial sustainability, community engagement and quality improvement.

To improve the manner in which we engage our stakeholders, a committee of the board has begun the development over the next few years of stakeholder engagement strategy based on best international practices. Similarly, staff have adopted a quality improvement approach (known as LEAN) that is being applied to our intake and assessment process, with the aim of reducing wait times—always a consideration when dealing with our client population.

The chapel project is at launch-point, with building permits in hand and with both municipal and regional development charges postponed for as long as Vitanova occupies these premises. As well, a host of companies have responded to our call for help and have committed to no-cost or low-cost contributions to the project, mirroring our experience with the Fountain of Grace and the conversion of the garages to meeting, office and storage spaces.

Donation solicitation and fundraising efforts (via Summerfest and the Celebration of Life) were immensely successful over the past year, with additional events (the Brick by Brick and Heart to Heart evenings) increasing net proceeds to record levels.

All in all, it has been a good year, and as I take my leave after nearly twenty years as a director of The Vitanova Foundation, I want to thank Franca and her staff, all of the directors with whom I have served, and all of the many volunteers who work so hard over those years.

It has been my privilege to work with all of you, and for that I thank you.

Respectfully submitted,

Michael Federico

Chair of the Board of Directors